

Privacy statement

Last updated: 16 September 2024

In this privacy statement you can read about our data, what personal data is, what is meant by processing personal data, for what purposes we process your personal data, what your rights are, what we do to ensure that your personal data is processed securely and how long your personal data is kept. This privacy statement applies when you visit our website www.creon.eu and/or enter into an agreement.

Privacy statement

All data obtained through this site will be kept strictly confidential. This data will not be lent, rented or sold, nor made public in any way. We will not automatically collect contact information such as your name, address and e-mail address and will only process such information if you have provided it directly to us with consent. The data you provide to CREON will be treated with the utmost care. You grant CREON the right to inform you by e-mail, regular mail or telephone about CREON's products and services, all this always in relation to the purpose for which this information has been provided and consent has been granted by you.

Extensive visitor data is kept on the CREON website. So-called cookies are also used for this purpose. The purpose of this is to optimise the layout of the pages for visitors. On the basis of this data CREON can tailor its services as much as possible to the needs of its visitors.

CREON uses security techniques to prevent the loss, mutilation or any other degradation of information. We will delete any registered visitor (and his or her personal data) from our database upon such request. Also, visitors can unsubscribe online, for example from receiving our e-mail newsletter. If you have any questions about this privacy policy, please contact us at info@creon.eu. With questions or comments about our website or about your experiences with our website or our services, please contact info@creon.eu.

Changes

We may update or otherwise change our Privacy Statement from time to time in our sole discretion, for example to bring it in line with changes in CREON's products and services or legislation. Changes will not have retroactive effect. We will post changes to the Privacy Policy on our website www.creon.eu.

Our contact details

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info@creon.eu
+31 (0)13 – 545 1286

Personal data

Personal data is any data that gives information about you and makes you directly or indirectly identifiable.

Processing personal data

By processing personal data, we mean: the collection, recording, organisation, storage, updating, modification, retrieval, consultation, use, provision by means of transmission, dissemination or any other form of making available, bringing together, interconnection, as well as the blocking, erasure or destruction of your personal data.

Purposes

We process your personal data for the following purposes: so that we can contact you, for preparing offers and agreements, so that we can notify you of changes to our services or products, so that we can deliver our services and for general or targeted offers. We only process personal data necessary for these purposes.

We also process your personal data to fulfil legal obligations, improve our services, handle complaints and prevent fraud. We never sell your personal data to third parties. We do not compile profiles of you or make automated decisions that could have significant consequences for you. To take care of your personal data, we enter into a processing agreement with companies if those companies process your data on our behalf.

You also have rights

Would you like to know what personal data we have processed? Then send an e-mail to info@creon.eu with a request to inspect your data. You will receive a response to the request within four weeks at the latest.

Are your personal data incorrect, incomplete, irrelevant to the purposes for which they have been processed or otherwise in breach of the General Data Protection Regulation (GDPR) or other legislation? If so, you have the right to have your personal data corrected. Correction includes correction, addition, deletion or blocking of your personal data. You also have the right to object to the processing of your personal data, the right to have less data processed, the right to withdraw consent you have given and the right to data portability. Send your request to info@creon.eu. You will receive a response to the request within four weeks at the latest. We would also like to draw your attention to the possibility of submitting a complaint to the Personal Data Authority.

Retention of personal data

We will not retain your personal data for longer than strictly necessary (maximum 90 days) to fulfil the purposes. If legal retention requirements apply, personal data will not be kept for longer than legally required.